

## PRESS RELEASE

# REPA Presents the Planned Preventive Maintenance Kits Program to Reduce Reactive Repair Calls on Coffee Machines.

## A new Service to Keep the Total Cost of Ownership Under Control

Cesena, June 18, 2026

### Preventive Maintenance for Uninterrupted Operations

REPA, Europe's leading distributor of spare parts and solutions for coffee equipment, launches a new program, the Planned Preventive Maintenance (PPM) kit portfolio, aimed at **reducing reactive maintenance** on **coffee machines and grinders**, enabling uninterrupted operations and greater equipment reliability.

### Well-Maintained Coffee Equipment for High Customers' Satisfaction and Loyalty

In this highly competitive environment, roasters and coffee chains are becoming increasingly aware that well-maintained coffee equipment not only extracts better quality but has a direct impact on customer satisfaction and brand equity. It triggers customer loyalty and generates repeated business, while offering coffee shops and chains owners a financially sustainable price for a single cup of coffee.

*"We are noticing a growing awareness for the **total cost of ownership** of the coffee equipment. This translates into a more scientific approach to extending the life cycle of a machine and puts into the equation new, innovative concepts of Planned Preventive Maintenance, that means preventive versus reactive calls, cost control, measurable KPIs, higher efficiency in the entire process of extracting a coffee"* explains Gilberto Guidi, Group Director Professional Coffee at REPA.

### OEM Parts Kits to Improve the Business of Roasters, Coffee Shop and QSR

With this new product offer from REPA, distributors, roasters, coffee chains, QSR and all other coffee industry professionals can extend comprehensive preventive maintenance plans featuring ready-to-use kits assembled by REPA with all the required OEM parts needed for on-site maintenance. REPA's exclusive PPM service kits ensure that our customers' coffee machines and grinders remain in peak condition, maximizing uptime and delivering consistent performance.

## **REPA**

REPA is Europe's leading distributor of spare parts for foodservice and refrigeration equipment, coffee and vending machines, and a trusted partner to OEMs, delivering the right part at the right time.

With the world's largest inventory of in-stock original and universal spare parts, consumables and accessories, and a state-of-the-art network of automated fulfillment centers across Europe and beyond, REPA ensures the fastest delivery times in the industry.

AI-powered tools, 360° images, detailed exploded views, technical manuals and other search features available on its eCommerce platform and mobile app make part identification and ordering seamless. A team of industry experts speaking more than 20 languages helps customers find the perfect solution for every repair.

With REPA, keeping foodservice equipment running at its best every day has never been easier.

REPA is the European division of Parts Town Unlimited.

[www.repagroup.com](http://www.repagroup.com)  
[www.lfspareparts724.com](http://www.lfspareparts724.com)